

ID	Date	Person receiving complaint	Method of Complaint	Nature of Call	Description	Corrective Action Taken	Date of Action	Status
170	1/07/2021	CWP	Email	Neighbour	Email to discuss grievances with Visual Mitigation processes.	Email returned to provide responses to Neighbour's grievances.	1/07/2021	Open
171	2/07/2021	CWP	Email	Local Community Member	Emailed to ask how Sponsorship application was going	Contacted Management to ascertain progress	2/07/2021	Open
172	7/07/2021	CWP	Email	APR Resident	Request for information regarding licence	Responded with email to state that the request was in train.	7/07/2021	Closed
173	9/07/2021	CWP	Email	Landowner	Request for adjustment to Landowner Lease	Responded to email to process request and would engage CWP Legal Team	9/07/2021	Closed
174	9/07/2021	CWP	Phone	Neighbour	Phone call regarding Visual Mitigation issues and response to report.	Passed on the issues to Construction Management to discuss possible resolutions.	9/07/2021	Open
175	14/07/2021	CWP	Text	Neighbour	Text message to report noise from the wind turbines through the night.	Responded to the text to ask if more information was available and Neighbour reponded accordingly. Report was logged	14/07/2021	Open
176	16/07/2021	CWP	Phone	Neighbour	Phone call recieved regarding issues with the Visual Mitigation report.	Discussed processes with Neighbour although compiled report.	16/07/2021	Open
177	22/07/2021	CWP	Phone	Community Member	Phone call to discuss promotional opportunities for CWP at a local event	Responded positively and shared information with management	22/07/2021	Closed
178	19/08/2021	CWP	Email	Neighbour	Sent photos of shadow flicker events	registered complaint and logged videos	19/08/2021	Open
179	19/08/2021	CWP	Phone	Bathurst Business	Issue with shed design.	Followed up with Company to rectify	19/08/2021	Closed
180	19/08/2021-25/08/2021	CWP	Phone	Landowner	Issue with rehab agreement design	final response provided in an email outlining original intent.	25/08/2021	Closed
181	23/09/2021	CWP	Email	Neighbour	Wanting to organise a meeting to discuss impacts from the wind farm adjacent to their property.	Responded with email to organise a meeting time.	23/09/2021	Closed
182	24/09/2021	CWP	Phone	Neighbour	Email to discuss grievances with Visual Mitigation processes.	Through follow-up discussions have rectified the issues and have closed case.	24/09/2021	Closed