

ID	Date	Person receiving complaint	Method of Complaint	Nature of Call	Description	Corrective Action Taken	Date of Action	Status
170	1/07/2021	CWP	Email	Neighbour	Email to discuss grievances with Visual Mitigation processes.	Email returned to provide responses to Neighbour's grievances.	1/07/2021	Open
171	2/07/2021	CWP	Email	Local Community Member	Emailed to ask how Sponsorship application was going	Contacted Management to ascertain progress	2/07/2021	Open
172	7/07/2021	CWP	Email	APR Resident	Request for information regarding licence	Responded with email to state that the request was in train.	7/07/2021	Closed
173	9/07/2021	CWP	Email	Landowner	Request for adjustment to Landowner Lease	Responded to email to process request and would engage CWP Legal Team	9/07/2021	Closed
174	9/07/2021	CWP	Phone	Neighbour	Phone call regarding Visual Mitigation issues and response to report.	Passed on the issues to Construction Management to discuss possible resolutions.	9/07/2021	Open
175	14/07/2021	CWP	Text	Neighbour	Text message to report noise from the wind turbines through the night.	Responded to the text to ask if more information was available and Neighbour reponded accordingly. Report was logged	14/07/2021	Open
176	16/07/2021	CWP	Phone	Neighbour	Phone call recieved regarding issues with the Visual Mitigation report.	Discussed processes with Neighbour although compiled report.	16/07/2021	Open
177	22/07/2021	CWP	Phone	Community Member	Phone call to discuss promotional opportunities for CWP at a local event	Responded positively and shared information with management	22/07/2021	Closed